

COVID-19 Statement - Last Updated 26/03/20

During this time of unprecedented uncertainty, Red Fire Safety Services is continuing to operate in accordance with requirements of the Fire Safety Regulations. We are continually monitoring the current situation and are adjusting accordingly. Our priority remains the safety of our employees, customers and partners.

Due to Fire Safety Regulations your fire safety equipment servicing will still need to take place as scheduled unless you inform us in writing that you would like to postpone your servicing.

We are following all World Health Organisation (WHO) and Government advice to keep everyone as safe as we possibly can. Our engineers have all been provided with the appropriate hand sanitisers, disinfectant sprays, face masks and single use latex nitrile gloves. Engineers have been instructed to follow the advice regarding acting in a responsible and sensible way to minimise the risks to clients, colleagues and families.

All our employees have been instructed to follow the below advice when attending your site:

- **Use antibacterial hand gel on entry and exit of each building**
- **Use correct hand-washing techniques where hand washing facilities are available**
- **Where possible make use of single use latex gloves when entering the building and dispose of these in a bin when leaving**
- **Do not attend a scheduled servicing appointment if you are presenting with high temperature and/or dry cough**
- **Follow Government recommendations of maintaining a safe social distance of 2 metres whilst working on site.**

Given the current situation, if you do not wish us to attend any scheduled appointments you must inform us in writing or by email in good time.

We would like to take this opportunity to thank you for working with us in these difficult times and would like to assure you of our commitment to keeping you protected and safe whilst working with you on site.